



# Compass Health Sheet – Insights Parent Survey – Remote Learning

## Survey Information:

- Survey time is approximately 15 min.
- Survey is only visible to parents to edit and respond
- Survey is OPEN for until Parent Responds to Survey
- Save and Close the Survey to complete the cycle

## How to access Parent Remote Learning Survey:

### Step 1:

Parents Log in to Compass Parent Portal using their username and password.

Parents will see on the Compass Parent Portal Dashboard – Insights Cycle Open – *‘Click here to proceed’* to access the Parents Remote Learning Survey



### Step 2:

Parents *‘Click here to proceed’*

- Parents will then be transferred to the Insights section on Compass.

### Step 3:

Parent ‘Clicks on’ the *blue hyperlink* -> *‘Remote Learning Survey’*

- Once clicked parents will enter the 6 Survey Questions
- Parents answer every question – mandatory
- Save and Close the Survey



### Step 4:

Save and Close the Survey

- End of Survey
- the Survey link will then disappear from the Parent Dashboard



## Sample Questions

### Question 1 – Student focused - Parents Can Only Select One Answer

Rate your child/ren's and family's overall Remote Learning Experience.

**Edit Question** ✖

Group:

Question:

Answer Mode:

Question for:

Mandatory:

**+ Add Option**

Very Poor		
Poor		
Good		
Very Good		
Excellent		



## Question 2 – Student Focused - Parents Can Only Select One Answer

Rate your child/ren's participation in the remote learning program.

**Edit Question** ✕

Group:

Question:

Answer Mode:

Question for:

Mandatory:

**+ Add Option**

Very Poor		
Poor		
Good		
Very Good		
Excellent		

## Question 3 – Family Focused - Parents Can Only Select One Answer

Do you struggle with your child/ren's participation in the remote learning program? Do you need su

**Edit Question** ✕

Group:

Question:

Answer Mode:

Question for:

Mandatory:

**+ Add Option**

Yes - Please contact me		
Yes - but no need to contact at this stage		
No - I am satisfied with my child/ren's participation		
Unsure		



## Question 4 – Remote Learning Program Focused - Parents Can Select Multiple Options

Do you require someone from the College to contact you in relation to (Select Multiple Options, if required)?

- 1) Resource Assistance
- 2) Laptop Support
- 3) ICT Support
- 4) Compass
- 5) Accessing Webex Classes
- 6) Completing Class Activities
- 7) VCE / VCAL Support
- 8) Other Supports - Jacplus; Math Pathways, Passwords, Career Pathways

Do you require someone from the College to contact you in relation to (Select Multiple Options, if required)?

1) Resource Assistance  
2) Laptop Support

Answer Mode: List - Multiple selection

Question for: Parents

Mandatory:

+ Add Option

Yes - Option 1		
Yes - Option 2		
Yes - Option 3		
Yes - Option 4		
Yes - Option 5		
Yes - Option 6		

Update Cancel

### Responses (Select Multiple if required)

Yes – Option 1

Yes – Option 2

Yes – Option 3

Yes – Option 4

Yes – Option 5

Yes – Option 6

Yes – Option 7

Yes – Option 8

Yes – A combination of the above support is required

Best Contact time – Mornings

Best Contact time – Afternoons

Best Contact time – Anytime

No Support Required – Thank You!



## Question 5 – Allied Health Team focused - Parents Can Select Multiple Options

**Does your child/ren require assistance from the College's Allied Health Team (Select Multiple Options, if required)?**

- 1) Multi-Cultural Education Aides
- 2) Integration Aides
- 2) School Nurse
- 3) Counsellors
- 4) Chaplin
- 5) Speech Pathologist
- 6) Psychologist
- 7) Individual Learning Needs Coordinator
- 8) English as an Additional Language Coordinator

The screenshot shows the 'Edit Question' window for the survey question. The question text is 'Does your child/ren require assistance from the College's Allied Health Team (Select Multiple Options, if required)?'. The question is set for the 'Parents' group and is mandatory. The answer mode is 'List - Multiple selection'. The options listed are: School Nurse, Multi-Cultural Aide, Integration Aide, School Nurse, Counselling, and Speech Pathology. Each option has a pencil icon for editing and a red 'X' icon for deletion. There are also up and down arrow icons for reordering. At the bottom of the window, there are 'Update' and 'Cancel' buttons.

### Responses (select multiple if required)

- Multi-Cultural Education Aides
- Integration Aides
- School Nurse
- Counsellors
- Chaplin
- Speech Pathologist
- Psychologist
- Individual Learning Needs Coordinator
- English as an Additional Language Coordinator
- No Support Required – Thank You!



## Question 6 – Family Focused – Reflection / Feedback / Suggestions – Text Box for comments....

Your feedback is important and valued. Do you have any suggestions for the College to improve your experience?

**Edit Question** ✖

Group:

Question:

Answer Mode:

Question for:

Mandatory: